

Team App Instructions

**For all**

**Team App download instructions**

Install the Runcorn Rockets Basketball Club App on your smartphone or tablet now. Follow these steps:

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| Step 1 | Download Team App from the Apple or Google Play app store.  |
| Step 2 | Sign up to Team App. You will be sent an email to confirm your registration. |
| Step 3 | Log into the App and search for "Runcorn Rockets Basketball Club" (shown below).Click on Runcorn Rockets, your home screen should have a Runcorn Rockets icon and blue background (see picture on the right) |
| Step 4 | Looking for your teams/groups and access: 1. Go to settings in our home screen

1. Go to "Membership", under the "Membership" area you will see "Access Groups".

1. Click on "Access Groups" then it should have a list of teams within Runcorn Rockets. Please select your team and fill out the relevant details (send, a message will be sent to admin).

 IMPORTANT NOTE: Please ensure that if you are requesting access for a child or another person, put that note within the "Access Request Message".  |
| Step 4 | Ensure you have access to your team, by going back to your home screen click on Teams – find your team, click into the team and you should be able to see the details. |

**Team App - communications tool**

This is the key way players & parents will access up to date information including:

* + **News:** key updates will be posted here
	+ **Events:** any events that the committee are aware of will be posted here
	+ **Game times:** links to SportsTg for fixtures, game times and locations
	+ **Ladders:** links through to the ladder for each team
	+ **Team Selection:** lists the players selected for each team
	+ **Chat:** a place for team specific “chat” to occur
	+ **Social Media:** links to facebook, twitter, website etc
	+ **Newsletters:** copies of junior unit newsletters
	+ **Documents:** links to key documents such as policies
	+ **Sponsors:** information about the Club’s sponsors

If you or your coach do not appear to have access please email runcornrockets@gmail.com

**Something not working? :** go to the TeamApp FAQs section – link below https://[www.teamapp.com/faqs](http://www.teamapp.com/faqs)